



## **INVENTORY MANAGEMENT**

- Real Time Inventory System
- Control of Stock Items and Kits
- Highlight Stock Low Levels
- Easy Locate System
- Inventory Validity
- Fulfill Kit Orders from Stock Items Available
- Multiple SKU Level Options
- Identify & Manage Current and Expired Items/Kits
- Identify & Manage Obsolete Items/Kits
- Special Instruction Capability
- Quick Amendment to Stock
- Easy Replenishment
- Returns Facility

## **ORDERING SYSTEM**

- Accurate Product Availability during Ordering
- Back Order Facility
- Partial Order Release
- Last Minute Amendments to Shipments
- Fully Editable Customer Information to the Point of Release
- Fast Order Fulfillment
- Returns Facility
- Cancellation of Shipments Prior to Fulfillment
- Full Order Status Facility
- Order Status Reporting
- Order History
- Multiple Address Options
- Batch Order Fulfillment
- Bulk Order Upload Facility

## **USER FUNCTIONALITIES**

- User Security Levels
- Easy to Use Interface
- Fully Customizable
- Personalized Branding to the User Interface
- Multi Browser Friendly
- Customer History
- Printing Ability
- Instant Email Reporting
- Red Flag Low Level Stock
- Availability 24/7



## SHIPPING

- Split Order Consignments
- Orders Bulked as Shipments
- Multiple Shipping Addresses
- Configurable Integration with Additional Shipping Groups
- Easy Shipping Entry & Tracking
- Instant Shipment & Order Retrieval
- Automated Reporting of Delivery Tracking
- Generation of Address Labels

## REPORTING

- Real Time Reporting

## CRM (CUSTOMER RELATIONSHIP MANAGEMENT)

- Real Time Information
- On The Fly Customer Modifications
- Global Visibility
- Accurate Customer History

## SUPPORT

- Support
- Easy to Follow Guide

## SECURITY

- The System
- Back Up Solutions
- Security Experience

## AUDITING FACILITY

- Auditing

## ADDITIONAL CUSTOMIZABLE MODULES

Stock Criteria Recognition	Preferable Customer Rates
Regular Order Facility	Control Stock in Multiple Buildings
Kit Dismantling	Reminders
Inter Staff Query Facility	Job Allocation & Task Monitoring
Customized Client Recognition	Customized Reporting
Priority Ordering	Customized Recovery Plans
Warehouse Allocation & Zoning	Customized Printing Solutions
Security and Regulation Solutions	Full Assembly & kitting Functionality
Customized Financial Solutions	Routing



## Inventory Management

PROVIDER (Business)	CLIENT (Business)	
Yes	Yes	<b>Real Time Inventory System</b>
		The system updates stock levels automatically following any transaction, to ensure all users receive accurate information immediately, at any time, from any location, without the need to purchase costly software.
Yes	Yes	<b>Control of Stock Items and Kits</b>
		From simple to highly complex combinations this system allows for control of both individual items and kits. Maintenance of inventory is controlled within easy to use display screens, visible to both the provider and the client, enabling quick decisions to be made with accuracy, during the ordering and stock reviews of inventory.
Yes	Yes	<b>Highlight Stock Low Levels</b>
		The system allows you to enter a minimum stock requirement for an item/kit and will red flag you when either the stock item, kit or item required to complete a kit is low, eliminating the need to perform manual counts on stock.
Yes	Yes	<b>Easy Locate System</b>
		The system locates and displays items, kits, customers etc quickly & efficiently.
Yes	Yes	<b>Inventory Validity</b>
		The ability to set a date of use against a stock item/kit provides the ability to control whether items can be used prior to or after a set date. In addition, there is a facility to enable and disable the use of a stock item/kit.
Yes	Yes	<b>Fulfill Kit Orders From Stock Items Available</b>
		This system offers full flexibility allowing fulfillment of kit orders from stock items. Kits do not need to be 'pre-made' in advance of an order, resulting in a more efficient use of warehouse space. The system will indicate to the provider the number of kits that need assembling.
	Yes	<b>Multiple SKU Level Options</b>
		The added flexibility of enabling the same SKU to be used repeatedly against stock items/kits in different situations is vital to some companies. This system has a failsafe way in which this function can be utilized.
Yes	Yes	<b>Identify &amp; Manage Current and Expired Items/Kits</b>
		Set constraints on items/kits that are time sensitive. Let the system automate the availability to order these items.
Yes	Yes	<b>Identify &amp; Manage Obsolete Items/Kits</b>
		Set constraints on items/kits that are time sensitive. Let the system automate the availability to order these items.



PROVIDER (Business)	CLIENT (Business)	
	Yes	<b>Special Instruction Capability</b>
		This facility allows for either party to add requirements to be met on use.
Yes	Yes	<b>Quick Amendment to Stock</b>
		The system locates and displays stock items/kits with ease, speeding up the process of amendments.
Yes	Yes	<b>Easy Replenishment</b>
		The system provides the ability to replenish stock quickly and efficiently.
Yes	Yes	<b>Returns Facility</b>
		This facility allows the system to easily enter a return and automatically update inventory accordingly, to ensure accurate information regarding stock levels.

## Ordering System

Yes	Yes	<b>Accurate Product Availability During Ordering</b>
		This function ensures accuracy upon ordering. With real-time information available, a client can see the stock levels upon ordering and make decisions accordingly. Furthermore, clients are made aware of any items within their order that would be placed on back order.
Yes	Yes	<b>Back Order Facility</b>
		The system has the option of releasing partial orders and placing out of stock items/kits on to back order. Backorders are fulfilled upon replenishment of the necessary item(s). This process is carried out automatically giving an immediate update, enabling the fastest possible fulfillment of an order.
Yes	Yes	<b>Partial Order Release</b>
		This facility allows speedy release from the warehouse of stock available, avoiding delay until ALL stock is available prior to release. In addition, releasing stock sooner frees up valuable storage space.
	Yes	<b>Last Minute Amendments to Shipments</b>
		Shipments can be amended by the client up to the point of fulfillment at the warehouse.
	Yes	<b>Fully Editable Customer Information to the Point of Release</b>
		Customer information can be amended up to the point the shipment is fulfilled.
Yes	Yes	<b>Fast Order Fulfillment</b>
		The system provides a smooth process from order to fulfillment, as a result of maximum automation.
Yes	Yes	<b>Returns Facility</b>
		Returns received are easily reported back to the system where appropriate adjustments are made automatically.
Yes	Yes	<b>Cancellation of Shipments Prior to Fulfillment</b>
		Shipments can be cancelled up to the point of fulfillment at the warehouse.



PROVIDER (Business)	CLIENT (Business)	
Yes	Yes	<b>Full Order Status Facility</b>
		The system allows you to locate & view current and previous order information. From a basic order status search, to viewing pending shipments, shipments on a back order or current and previously fulfilled orders.
Yes	Yes	<b>Order Status Reporting</b>
		Reports can be automatically sent to the supply chain provider's client whenever the status of an order changes.
Yes	Yes	<b>Order History</b>
		A complete order history is maintained.
	Yes	<b>Multiple Address Options</b>
		This facility allows the system to handle multiple addresses for client's customers and to recognize their chosen principal address.
Yes	Yes	<b>Batch Order Fulfillment</b>
		Orders are made up into shipments, reducing distribution costs and accelerating the fulfillment process. Amendments to the shipment can be made until the point of fulfillment.
Yes	Yes	<b>Bulk Order Upload Facility</b>
		Allows order input from client's systems, removing the need for manual order entry. This option greatly accelerates the order process. Dependant on the options you select, should items not be available, the system will either send out partial orders and fulfill backorders as soon as new stock arrives OR await fulfillment until all stock is available. Either way you are notified of the status of all orders requested.

## User Functionalities

Yes	Yes	<b>User Security Levels</b>
		The system features a facility enabling individual security levels to users, to ensure controlled use of specific areas within the system. Users are emailed their security password, which can be amended by them at any time. User security levels can only be amended by managers.
Yes	Yes	<b>Easy to Use Interface</b>
		The system has been designed to ensure ease of use. The screens are not packed with unnecessary information, rather they only display the information required. The ease of navigation within the site has drawn many positive comments, this approach results in minimal training requirements for users.
Yes	Yes	<b>Fully Customizable</b>
		Whilst the system is packed with tools to suit the requirements of most needs, the product has the ability to include additional modules to facilitate individual businesses specific needs and challenges.
Yes		<b>Personalized Branding to the User Interface</b>
		This enables client specific logo branding to be included within specific areas.



PROVIDER (Business)	CLIENT (Business)	
Yes	Yes	<b>Multi Browser Friendly</b>
		This solution is web enabled, allowing all parties access from their location of choice. The system has been developed to be cross browser compatible, enabling deployment in virtually any environment. Our system is not restricted to being used by only one browser and suits many of the major browsers, preventing restrictions and limitations of use.
Yes	Yes	<b>Customer History</b>
		A record of customer order history is available.
Yes	Yes	<b>Printing Ability</b>
		All screens are developed to be printable from the users browser.
Yes	Yes	<b>Instant Email Reporting</b>
		The system reports instantly to a specified email account notice of any bulk customer uploads or bulk order uploads. In addition, confirmation of change to a users password is forwarded to their specified email account.
Yes	Yes	<b>Red Flag Low Level Stock</b>
		The system will highlight any low stock item/kit in red.
Yes	Yes	<b>Availability 24/7</b>
		Operational availability is 24/7, even during back-ups. Real time processing means no batch or overnight processing

## Shipping

Yes	Yes	<b>Split Order Consignments</b>
		This facility allows speedy release to clients of stock available, without the need for the entire order to be complete prior to release. In addition, releasing stock sooner frees up valuable storage space.
Yes	Yes	<b>Orders Bulked as Shipments</b>
		Ensuring the most cost effective shipping units.
	Yes	<b>Multiple Shipping Addresses</b>
		This facility allows the system to hold multiple addresses for the client's customers and recognizes their chosen principal address.
Yes	Yes	<b>Configurable Integration with Additional Shipping Groups</b>
		Your system can be customized to allow direct contact to your selected shipping groups.
Yes	Yes	<b>Easy Shipping Entry &amp; Tracking</b>
		Once integration with your chosen carriers is established, the easy to use interface enables quick data entry of your chosen shipping method/carrier, automatically updating and displaying tracking information from your selected carrier.



PROVIDER (Business)	CLIENT (Business)	
Yes	Yes	<b>Instant Shipment &amp; Order Retrieval</b>
		The system will locate and display accurate real time information for any particular shipment.
Yes	Yes	<b>Automated Reporting of Delivery Tracking</b>
		Shipping group tracking information is relayed automatically back to the system and made available so that delivery progress during shipment can be monitored.
Yes	Yes	<b>Generation of Address Labels</b>
		The automatic generation of address labels ensures accuracy, and minimizes errors. Removing the need for duplicate data entry ensures a more effective use of fulfillment staff.

## CRM (Customer Relationship Management)

Yes	Yes	<b>Real Time Information</b>
		All users are provided real time information, ensuring an accurate picture of inventory held and order statuses at any time 24/7.
Yes	Yes	<b>On The Fly Customer Modifications</b>
		Inventory and Order information can be amended directly through the online screens or via bulk upload. Any customer detail amendments on outstanding orders are reflected immediately. The bulk customer update facility is an extremely efficient tool.
Yes	Yes	<b>Global Visibility</b>
		An online system offers so many possibilities. Providing secure, accurate 'real time' information makes business to business activities extremely easy and reliable. The benefits this solution provides enables easy global business access.
Yes		<b>Why, restrict the boundaries of your business any longer?</b> If you are a provider of 3PL/logistics/distribution, provide your customers with the ability to manage their inventory and ordering in conjunction with you from anywhere in the world with accuracy.
	Yes	If you are a client of a distribution company, you and your customers will benefit greatly from a fast and accurate service. The inclusion of many beneficial tools can only enhance the development of the business relationship you have with your service provider.
Yes	Yes	<b>Accurate Customer History</b>
		The system provides secure and accurate information with regard to client history to both a provider and their client's customers.



<b>PROVIDER</b> (Business)	<b>CLIENT</b> (Business)	
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## Reporting

Yes	Yes	<b>Real Time Reporting</b>
		Real time reporting enables companies to view and make decisions based on accurate up to the minute information. All reports can be printed directly from the screens for ease.

## Support

Yes		<b>Support</b>
		When our clients need us we are there. This product was designed by us and is maintained by us in house. All modifications are carried out by us in a controlled environment. With over 20 years experience in the IT industry, we have always maintained a high level of customer satisfaction, by making sure we are available to provide answers to questions quickly. You can expect no less!
Yes	Yes	<b>Easy to Follow Guide</b>
		The system has an online help manual, allowing direct access to assistance should it be required, by all users. The level of training for this system is non to minimal.

## Security

Yes	Yes	<b>The System</b>
		The system offers password protected access and can run on secure or non secure links as clients require. In built 'time outs' reduce the risk of unauthorized access.
Yes	Yes	<b>Back Up Solutions</b>
		Companies needs vary when it comes to their back up requirements. When a company enrolls the use of this system, we discuss with them their requirements to ensure they can be met.
Yes	Yes	<b>Security Experience</b>
		We have been providing IT services to both general business and the IT industry for over 20 years and whilst we utilize all the latest technologies within our products, we consider security to be amongst one of our highest priorities. Having provided IT services to the London (UK) banking and International finance Institutes over the past 10 years we understand the importance of high standards and are able to implement software that meets the highest security standards.

## AUDITING FACILITY

Yes	Yes	<b>Auditing</b>
		The system enables full accountability and tracking of all parties' user activity and inventory movements.



## ADDITIONAL CUSTOMIZABLE MODULES

*The high standards our system has been designed and built to, enable us to offer a reliable solution that provides accurate information, with the added benefit of allowing clients customized requirements to be integrated, without negative effects to the system. Below are some examples of additional modules that can be customized and integrated into the system.*

### Stock Criteria Recognition

Whilst the system already offers a great deal of flexibility concerning stock details, some businesses have individual requirements that require customization including, insurance value, dimensions, weight, oversized/weight restrictions, pricing rules, hazardous guidelines, temperature, costings and other specifics.

### Preferable Customer Rates

Allowing you to specify within the system any preferential rates.

### Regular Order Facility

Provides the ability to automatically generate orders for specified customers on a regular, specified basis.

### Control Stock in Multiple Buildings

Giving the ability to store, locate and manage inventory from numerous premises. Whilst the system easily caters for ordering online, you can control how you wish to manage the fulfillment of orders and from which buildings. This module can be an extremely simple or complex tool, dependant on your needs.

### Kit Dismantling

This module would allow for stock to be replenished into the system should dismantling of pre-made or returned kits be required.

### Reminders

This module can be as simple or as complex as your needs require. From basic reminders such as highlighting low stock lists to daily tasks to customer sales management to equipment maintenance.

### Inter Staff Query Facility

Providing direct access between staff, this access can incorporate details about specific orders/fulfillments or stock, saving time.

### Job Allocation & Task Monitoring

Provides your company with the ability to allocate tasks to specific staff or monitor and record job tasks.

### Customized Client Recognition

Allows the ability to set specific/preferred requirements and pricing to individual clients

### Customized Reporting

Not everyone needs the same report, so we offer customized reporting to suit your specific requirements. From customizing the basic reports, to audit trails to yearly and seasonal trends (pre-empting low stock occurrences).



## **Priority Ordering**

Prioritize your orders with the use of effective coding, in order to facilitate their fulfillment.

## **Customized Recovery Plans**

Whilst some have an IT team who cater for this need, we find a growing trend in IT teams too busy doing their daily tasks and development.

## **Warehouse Allocation & Zoning**

From general product placement to floor plans displaying the location of stock within a building(s) via many means including color coding providing easy visuals.

## **Customized Printing Solutions**

Allowing customized requirements to be met for stationery and labeling.

## **Security and Regulation Solutions**

Ensures your business can meet your regulatory requirements.

## **Full Assembly & kitting Functionality**

At present we offer customized assembly and kitting solutions, rather than forcing a standard facility. This enables you to inherit your own working practices within your solution.

## **Customized Financial Solutions**

From payment and price tracking to billing and more, having customized financial solutions allows you to fulfill your business needs the way you want.

## **Routing**

This customization would cater for many of your routing needs including, pick up time, trailer, seal door, load bay, bill of lading etc